



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Preferred Home Health Care & Nursing Services, dba Care Options for Kids, herein "Preferred," complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex, including sex characteristics such as intersex traits; pregnancy or related conditions; sexual orientation; gender identity; and sex stereotypes.

Preferred does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Preferred:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Civil Right Coordinator Marianne Murawski. If you believe that Preferred has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex you can file a grievance with:

Marianne Murawski, Director of Risk Management

45 Main Street, Eatontown, NJ 07724

Phone: 732-443-8100 Fax: 833-553-6077

E-mail: mmurawski@preferredcares.com

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, Marianne Murawski is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HH Building

Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at PreferredCares.com.